



Home Energy Audits

Frequently Asked Questions

- **What should I expect to get out of the Audit ?**

The audit will provide you with a wealth of information regarding the current state of your home and what can be done to improve the comfort and energy efficiency. We take a holistic, building sciences approach to understanding the true dynamics of the problem including air leakage, insulation levels, window efficiency, and heating and AC system operational efficiency. Armed with this information, you can make informed decisions on where to invest your money for maximum benefit. Without it, you and your contractor(s) are simply guessing what to do.

- **Do I need to be present during the inspections?**

Yes. The assessment is an internal inspection of the home. Homeowner participation is highly encouraged!

- **How long will the assessment take?**

The assessment will typically take about 2-3 hours but varies with each home. Your home may take slightly less or more time. The advisor will notify you if it will be longer than 3 hours shortly after arrival.

- **Will the assessment create any disturbance in the home?**

This is a full inspection of the building envelope and as such requires the advisor to inspect each exterior room along with attics, basements and crawl spaces. The blower door test is the single greatest disturbance during the assessment. In order to perform the test we will need to block off the doorway we are using for the equipment, close any other exterior doors and windows and turn off any combustion appliances (ie gas furnaces, boilers and water heaters). The noise level is comparable to that of a hair dryer. Expect the fan to be running anywhere from 20-30 minutes but it may be longer depending on what we find.

- **Will the assessment provide non-energy related review such as inspections for mold, lead, radon, asbestos or building code compliance?**

No. The assessment is only designed to assess the relative energy performance of the building envelope and related HVAC systems and appliances. However we may note the presence of mold or other issue identified over the course of the inspection and identify the cause.

- **Will the assessment qualify my home for rebates, tax credits or discounted mortgages?**

No. Unless otherwise noted, the assessment will not itself be eligible for rebates but the report will identify opportunities for rebates and/or tax credits for improvements identified from the assessment.

- **When will I receive my assessment report?**

The report will typically be completed within 5 business days of the assessment.

- **Will someone contact me after I receive the report?**

Someone from our office will be contacting you to set up an appointment to answer questions and discuss the findings and suggested improvements to your home.